

## TERMS & CONDITIONS

**All services will be delivered professionally and courteously with your time sensitive needs in mind by our meticulous staff. We take pride in what we do, and it shows!**

- 1) It has been agreed that Snow-Care Works will provide 24/7 automatic snow removal service to the above name and address for the winter season from Nov. 1st 2017 to April 1st 2018 including statutory holidays, although slight delay may occur. Snow-Care Works will remove each snowfall with an accumulation equal to and greater than 5 centimeters, we will also be returning promptly for snow banks left at the driveway ends by city crews. Cumulative amounts over multiple days, including drifting snow and any snowfall less than 5 centimeters is the responsibility of the homeowner.
- 2) Snow Care Works will be installing driveway markers starting October 20 and will remove them no later than April 15.
- 3) Walkway shoveling if purchased is an additional service. This service begins after all snow fall has completely stopped. This service does not include the removal of snow resulting from personal roof cleanings or ice resulting from freezing rain.
- 4) If the total amount of snow fall during this contract exceeds the Ottawa annual average of 250 centimeters this contract will be renewed automatically at the new rate of \$20.00 charged per storm clearing of any snow fall over 5 centimeters until the end of the winter season or this contract can be terminated at your request. You will be contacted in advance to allow you the chance to choose your option. If no response is received we will automatically renew your contract and bill you accordingly.
- 5) Additional services or visits requested by the customer can be completed at an additional charge. For example: request for individual cleaning after returning from a vacation and moving cars. Request for removal of snow from roof cleaning after city plow has passed and Snow-Care Works has already passed. In the event that the driveway is blocked or vehicles are parked in the driveway, snow will only be cleared in the accessible areas open to the street. If City clears excess snow on non-snowfall days, we cannot be responsible for removal. However, for a minimal charge, arrangements can be made to clear debris. We will not ask clients to move cars. Please review FAQ section on website for more information.
- 6) Snow-Care Works is not responsible for sanding and/or salting, damage to: extension cords, downspouts, basketball nets, overhanging branches, items left under the snow, water main valves, scratches of any kind including rust to driveway surfaces, clearing and the build-up of freezing rain or ice.
- 7) If the average price of gas meets or exceeds \$1.45/L (Ottawagasprices.com) during the term of the contract a onetime \$15 fuel surcharge fee will apply. Cheques returned for any reason will incur an administrative fee of \$50 per cheque. If for any reason Snow-Care Works must exchange any cheques the fee will also be applied. In default of any payment or upon the breach of any of the conditions herein on the part of the client, this contract will be considered void. Snow-Care Works shall be released from all liability for services from that time and not be required to perform any further services under this agreement. In the event of sale or re-occupation of the client's house, this contract will be canceled, but may be transferred into the new occupant's name.

**PLEASE SEND SIGNED CONTRACT AND PAYMENT TO:**

**Snow-Care Works 613-424-6515**

818 Beauregard Cres, ON K4A 3C9

For more information please visit our website at [www.snowcareworks.ca](http://www.snowcareworks.ca)

### Affiliated Companies



[www.foundationworks.ca](http://www.foundationworks.ca)



[www.snowcareworks.ca](http://www.snowcareworks.ca)